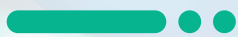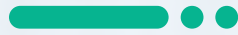CONVERGE
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Modern Working: IT for the Workplace of 2030

Create a sustainable, secure and efficient organisation with our expert insight

5 Essential Technology Wins

▬▬▬ ● ●

Success comes from being proactive, resilient and innovative - and from creating environments that allow end-users to perform at their best.

And if you're eager to start your next digital transformation, we're ready to work with you to help take your organisation to the next level.

Our guide to modern working is here to steer you through the technologies you need to embrace in 2025 and beyond, with invaluable advice on everything from Windows 11 upgrades and cybersecurity to AI, AV and IT recycling.

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The workplace is changing are you ready?

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Windows 11

Converge recommends Windows 11

intel.

hp

iiyama professional displays

1 Windows 11

Windows 11 refresh

2

Smarter software licensing

3

IT Recycling

4

Cybersecurity

5

Unified Comms

Modern Working Guide

Key Stats

Unsuitable workplace IT causes an average of **22 minutes** of lost productivity per day.

That's **7.5 million** lost working days a week!

IDC says that global spend on digital transformations will reach **$3.4 trillion** by 2026 but **70%** of those fail to deliver successful outcomes.

82% of businesses say employees need new skills due to AI

The working world has never been so flexible: **49%** of employees are hybrid **37%** want more flexibility

69% of workers want their organisations to invest in sustainability

and those investments improve employee engagement by **16%**

In 2024, **50%** of businesses, **71%** of secondary schools **97%** of Universities suffered from cyber-attacks.

Despite that, only **31% of businesses** undertook cybersecurity security risk assessments in 2024.
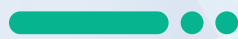
Turning Insights into action

We know that's a lot of numbers. But they paint a picture of change, risk and opportunity – and the importance of having the right guidance during your next IT project.

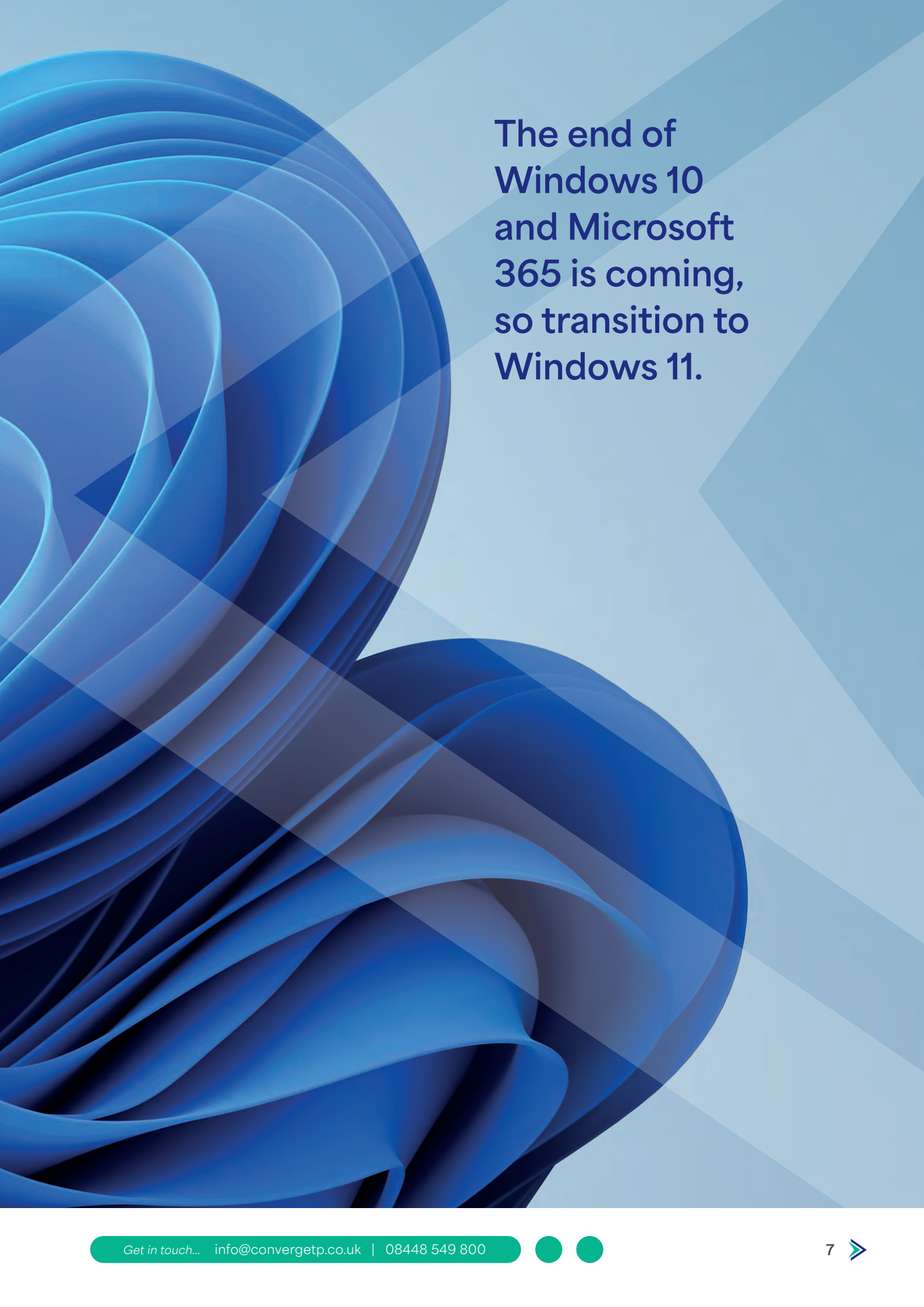That's why we focus on sustainable IT that can prepare your organisation for tomorrow's workplace.

Whether you're in business, education or the public sector, and no matter how your end-users work, we're ready to help you build a flexible, secure and reliable IT estate.

Read on to discover the next steps.

Deploy a seamless productivity, security and accessibility upgrade with a Windows 11 migration

Support for Windows 10 and Microsoft 365 on Windows 10 ends on 14th October 2025, and any organisation that wants to remain productive, secure and competitive needs to consider starting a Windows 11 upgrade as quickly as possible.

The end of Windows 10 and Microsoft 365 is coming, so transition to Windows 11.

Staying on Windows 10 opens your organisation up to risk

Windows 11

Future Academies
A smoothly managed migration

Future Academies is a Multi-Academy Trust that operates ten schools across London and Hertfordshire, but the school's existing Microsoft 365 tenancies meant that "not sharing work and resources was a problem."

The solution? A managed migration. Converge provided the Trust with a dedicated project manager and worked with Future Academies' IT staff to ensure an effective deployment.

Converge issued new passwords and accounts to over 1,000 staff while migrating their data. Everything "ran like clockwork" as part of the "seamless operation," and the Trust's new migration allowed staff from across ten schools to share teaching and learning information.

Converge negotiated a Barracuda cloud backup solution to complement the new Microsoft 365 deployment, and the upgrade delivered better collaboration and communication that helped the Trust's schools "feel very much like one team."

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If you move your end-user devices to Windows 11 you'll benefit from enhanced security features like TPM 2.0, Secure Boost and the Zero Trust security model – perfect for protecting your organisation from modern threats.

For IT admins, Windows 11 integrates seamlessly with Microsoft Intune, which enables centralised policy enforcement, conditional access, and role-based access control – all essential in hybrid environments.

You'll boost productivity from every location with Snap Layouts, built-in Microsoft Teams integration and other tools to enhance collaboration.

Staying on Windows 10 opens your organisation up to risk, too: no CVSS-scored security updates mean greater exposure to cyber threats and outdated software could lead to non-compliance fines or reputational damage.

And as Windows 10 becomes outdated, expect slower performance to negatively impact productivity.

A move to Windows 11 is a huge opportunity, then, but it can be a complex and stressful process – so it's worth managing your migration with a reliable partner.

Work with an expert and you'll be able to determine which devices you can upgrade in place, which devices need replacing, and how you can leverage cloud technologies like Azure Virtual Desktop or Windows 365 for flexibility and scalability.

Software licensing specialists will be able to extend your budgets by making the most of your existing and new software deployments.

Autopilot pre-provisioning means you can build and deploy Windows 11 profiles with appropriate apps, settings and policies before handing devices to users, significantly reducing day-one setup time.
A thorough update will assess your current IT estate, use automated deployment to ensure a seamless upgrade with minimal downtime, and develop and execute a strategy to ensure that your end-users are onboarded, supported and trained.

The result? A Windows 11 upgrade that delivers huge productivity, accessibility and security boosts to your organisation in a seamless, effective way. You'll enable your end-users to work effectively, your IT teams to work on additional digital transformation projects, and your organisation to stay competitive.

The Windows 10 Extended Security Updates (ESU) programme enables your organisation to continue receiving critical security updates for Windows 10 devices beyond the end of support.

While it's an option if you have mission-critical hardware that you can't migrate or replace, it means you won't get feature updates and you'll miss out on the productivity and accessibility benefits of Windows 11.

It's potentially expensive, too: while UK pricing hasn't been announced yet, US enrolment will cost $61 per device for the first year, with the cost doubling for the second and third years – so you could be looking at six-figure spending if you've got a large IT estate.

Education pricing in the US is limited to $1 per device, with prices doubling to $2 and $4 in the second and third years, but there's currently no confirmation of that pricing structure being extended to the UK market.

Be more sustainable with an IT Amnesty

It doesn't matter what sector you're in – if you want to succeed, you need to be sustainable.

Around 74% of employees find jobs more fulfilling when they're helping to make a positive environmental and social change and 79% of students feel it's crucial for their institutions to reduce environmental impact.

An IT Amnesty can boost your sustainability, earn you cash rebates and engage end-users – it's a win in every department.

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Running an Amnesty can improve the culture around sustainability

In the public sector, the inclusion of sustainability in key procurement frameworks like CCS RM6098, the NDNA and G-Cloud 13 RM1557.13 means it's a vital consideration for compliance and effective purchasing. In the private sector, 76% of executives say sustainability drives better business results.

And for you, that means taking steps that ensure real, visible and measurable impact. One way to have a relatively quick impact? Running an IT Amnesty.

IT Amnesties invite end-users to hand over unwanted IT to your organisation. By responsibly recycling or refurbishing those devices, you'll boost your organisation's sustainability picture by fighting the e-waste crisis and not sending anything to landfill.
You can also get a full report afterwards that proves the impact you've had, which can influence stakeholders and future decision making.

If you keep devices to reuse, you'll stretch budgets further and reduce your Scope 3 emissions because you're not investing in new IT.

By clearing out old equipment you can save space and storage costs and improve your IT inventory accuracy. That's ideal if you need to adhere to ISO/IEC 19770 ITAM standards.

It's important to ensure that your IT Amnesty is bolstered by the right security credentials – you need to reassure people that they can trust you with the data on the devices they're handing in.

By relying on Blancco-certified data erasure you'll meet NIST 800-88 and HMG Infosec 5 standards, and a partner like Converge can help you comply with GDPR, Cyber Essentials Plus and ISO 27001 regulations. With Converge, you'll work with a partner that's ADISA and WEEE-certified, too. Ultimately, by managing data effectively you'll reduce cyber risk and avoid reputational or financial penalties from improper disposal.

Running an Amnesty can improve the culture around sustainability in your organisation and beyond. With Converge, it can even help you earn cash rebates that can be used for purchasing refurbished devices, contributing to charity initiatives, or simply bolstering your budgets.

Converge Renew: expert device refurbishment

At Converge, we've been refurbishing pre-owned notebooks for over a decade, and recent innovations mean our industry-leading service has never been better.

We now re-wrap devices with vinyl coatings that remove scuffs and scratches and restore keyboard lettering, and every refurbished notebook we sell is equipped with a new on-site warranty and new Windows 11 operating system.

If you want to retain and reuse devices you've collected in an IT Amnesty or spend rebates on refurbished IT, it's the perfect way to extend their lifespans even further.

MANCHESTER 1824
The University of Manchester

"I was able to look people in the eye and confidently say that your data is safe", said Vass-de-Zomba, "and we had a bigger uptake than anyone expected".

University of Manchester
An IT amnesty that smashed expectations

John Vass-de-Zomba, the University of Manchester's IT Environmental Sustainability Manager, wanted quick, tangible results – so he ran an IT Amnesty with Converge.

The University established viability by checking Converge's recycling capability, and gained confidence from Converge's sustainability and security credentials.

The Amnesty was a huge success. The University collected 1,370 devices, with one day of collection so busy that Converge had to send a larger van.

"I was able to look people in the eye and confidently say that your data is safe," said Vass-de-Zomba, "and we had a bigger uptake than anyone expected."
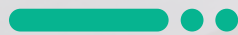
The University retained 40 laptops and 20 monitors for reuse, and Converge processed the rest, with 506 devices reused or refurbished, and the rest recycled.

The University's reuse of forty laptops means that around 12 tonnes of CO_2 has been prevented from entering their IT estate – reducing Scope 3 emissions.

"There are so many benefits and no downsides," explained Vass-de-Zomba. Converge's capabilities in terms of IT recycling, redistributing, reuse and refurbishing are great, and excellent in terms of minimising environmental impact."
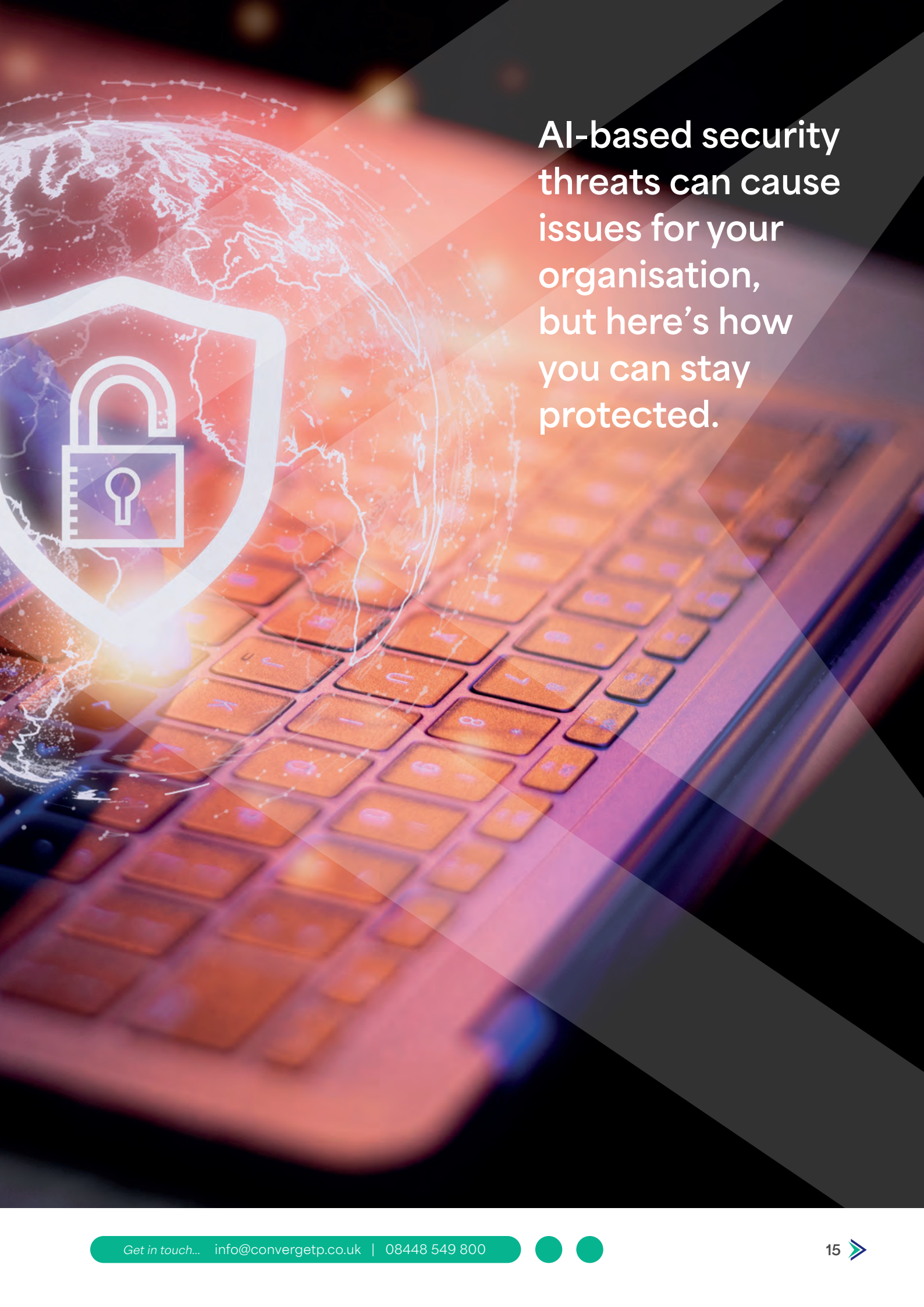
CASE STUDY

Protect your data and end-users from the latest AI-powered threats

For many organisations, AI is indispensable – it's a fantastic tool for automating repetitive tasks, analysing data to improve decision-making and personalising user experiences.

But while AI brings undoubted opportunity, it also introduces risk.

AI-based security threats can cause issues for your organisation, but here's how you can stay protected.

We take a layered, proactive approach to AI Cyber-security

Forward-thinking attackers already use Large Language Models to introduce new threat vectors, including polymorphic malware and phishing campaigns with advanced linguistic patterns. These attacks can be faster, more scalable, and harder to detect.

Other AI-based attacks steal proprietary AI models, compromise your data or manipulate your systems into making poor decisions. And with more data flowing through AI-based systems, an attack can also mean bigger breaches that contravene GDPR, ISO 27001, Cyber Essentials and NIS2 regulations.

These attacks can be faster, more scalable, and harder to detect

For the largest organisations, that will mean the establishment of AI committees to create frameworks for AI governance that cover model lifecycle management, data integrity and regulatory compliance. They'll also evaluate the risks associated with cybersecurity, data privacy, explainability, model drift and third-party integrations.

Smaller organisations may not have the resource to establish committees, but they still need to evaluate the same factors, even with outside help.

Once you're ready to implement updated cybersecurity protocols to counter the threat posed by AI, Zero-Trust Architectures (ZTAs) are an effective next step.

Zero-trust systems continuously ask users to verify identities while enforcing strict access controls, and they use analytics to detect behavioural inconsistencies and AI and Machine Learning for threat detection.

Crucially, zero-trust architectures do not rely on passwords as a primary authentication method, instead using multi-factor authentication and devices as authenticators.

Another welcome addition? Contextual awareness. If your systems can understand the full context of an access request by evaluating identity, location, device and behaviour, then your system can make better decisions about whether to grant access. At Converge, we take a layered, proactive approach to AI cybersecurity, including vulnerability assessments, ethical hacking and awareness campaigns.

A deeper dive into the Government's AI Cybersecurity Survey revealed some alarming statistics.

Among the businesses surveyed, 68% were using at least one AI technology – but 47% had no AI-specific cybersecurity policies in place. A further 13% of respondents were unsure if their cybersecurity plans incorporated AI policies.

And worryingly, among businesses planning to use AI in the future, 25% said they wouldn't have AI-specific cybersecurity in place and another 25% weren't sure.

Despite that, 90% of the surveyed organisations had at least one governance or risk management arrangement in place, and 72% had formal cybersecurity policies.

There's clearly a huge disconnect between cybersecurity and AI, and the gap is currently being exploited by the most forward-thinking attackers – so take action before it's too late.

We'll build bespoke cybersecurity packages for your organisation with partners like Arctic Wolf, and we can also help you establish AI governance committees – and evaluate the opportunities and risks of AI in your organisation.

We'll build bespoke cybersecurity packages for your organisation

Smarten up your software licensing

Choosing the right software licensing model is an important, strategic decision that can impact your productivity, scalability and security – and, ultimately, the success of your organisation.

When investing in Microsoft software, many organisations have long defaulted to Enterprise Agreements (EAs), which benefit from discounts in exchange for multi-year commitments and up-front purchasing.

Your organisation's success depends on its software, so it's vital to evaluate your situation – including what kind of Microsoft agreement you use.

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Cloud Solution Provider agreements are a great option

Azure Blueprints to help teams quickly build and deploy new environments. Ultimately, a Microsoft CSP will give your IT team better oversight, management and forecasting capability compared to a relatively inflexible EA.

Security and compliance are just as important. Through CSP, organisations can access Microsoft Defender, Sentinel and Purview, and an expert partner will ensure compliance with sector-specific regulations, like Cyber Essentials, ISO 27001, GDPR – or DSPT in the NHS.

An experienced partner will evaluate your existing software to maximise

But with IT strategies shifting towards flexibility, cost efficiency and the cloud, Cloud Solution Provider agreements (CSPs) are rapidly becoming a better option.

EAs require users to commit to set user counts and fixed terms – a recipe for wasted money if staffing levels change. CSPs, by contrast, use subscription models with flexible billing, which means scaling licenses as needed.

A CSP agreement is often the better option for deployment and device management. Microsoft's CSP agreements work seamlessly with InTune and Windows Autopilot, which means zero-touch provisioning for end-user devices – and Entra ID for secure management of hybrid and multi-cloud environments.

Another advantage of CSPs? Granular control over Azure environments. Organisations can use Azure Reserved Instances for easy VMs in conjunction with

Microsoft's CSP agreements work seamlessly with InTune and Windows Autopilot

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productivity and value before designing a deployment and negotiating pricing.

Expert partners can provide technical support and account management that's typically more responsive than an EA, and a good partner will also be able to negotiate pricing to ensure that you get maximum value from a CSP.

With a CSP, you'll get more agility, stronger strategic value and better cost control when compared to a conventional EA. For any organisation that wants to embrace productivity, flexibility and success, it's the obvious way forward.

Unity Schools Partnership
Software licensing made simple

The Unity Schools Partnership suffered from a disparity around Microsoft licensing – which made IT expensive and difficult to manage. And with thousands of licensed devices around the Trust, it was too difficult for a small IT team to tackle.

Converge worked with the Partnership to simplify the situation, auditing the IT estate.

Converge provided us with clarity," explained the partnership's Head of IT and Data Protection Lead, "and Converge's in-house team advised us on the most cost-effective way to make sure we were fully covered."

Converge suggested various licensing options that offered the Partnership the best value possible while making life easier for the IT team – and the resulting five-figure saving enabled the organisation to invest in other areas.

CASE STUDY

Enjoy crystal-clear comms with a free AV audit for AV/UC solutions

Everyone knows that effective communication needs great AV - but you've got to get the spaces right too.

And when your communications will likely be shared between on-site and remote attendees, it's crucial to create flexible and effective spaces that deliver great user experiences.

A free Audio Visual & Unified Communications audit is a fast, effective way to improve your comms for on-site and hybrid users

Our design and build services will be meticulously tailored to your needs

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That's true across all kinds of deployments, from meeting rooms and multifunctional spaces to boardrooms, lecture theatres and classrooms.

If the acoustics aren't particularly good or you don't have echo cancellation or noise suppression, then people won't hear clearly. Unsuitable room layouts and a lack of voice-tracking cameras can leave users visually and audibly disconnected.

Those issues need to be resolved so your organisation can deliver effective communication in hybrid environments, but it's not easy to know where to begin.

The best meeting rooms deploy cameras with the correct field of view alongside auto-framing technology to ensure that all participants are visible – alongside microphone systems with appropriate array placement and DSP configuration.

The right display sizing and resolution will ensure clear, appropriate imagery no matter the room size, and integrated control systems using touch panels, occupancy sensors or automation can deliver a seamless user experience.

Because we've been deploying AV for decades and work with world-class partners like iiyama, we're ready to do it all – from large format displays, LED walls and projectors to room management and booking tools, IPTV and digital signage.

If you'd like to proceed, our design and build services will be meticulously tailored to your needs, with scoping engagements, benchmarking and detailed technical briefs to ensure that you don't miss a beat – or a meeting.

We'll ensure that you adhere to the latest AV and UC standards and best practices, including those set by InfoComm International and other leading industry bodies.

And once the project has been completed, we'll work with you to support and iterate the project to make sure you stay on top of your AV goals.

If you're ready to see and hear clearly in refreshed meeting rooms, talk to Converge about booking your free AV and UC audit.

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Department for Work and Pensions
Delivering cohesive comms

The Department of Work and Pensions delivered unified comms across hundreds of meeting rooms – and the new system was easier to use, supported hybrid working and saved the department hundreds of thousands of pounds.

The solution deployed smart hubs, displays, cameras and conferencing equipment across hundreds of rooms alongside a new, easier booking system.

At the time, the DWP's deployment was the UK's largest unified comms project. Engineers from Converge "worked around any issues to complete installations," and the DWP was "really pleased" with the results.

And because Converge removed legacy AV kit for free and recycled without landfill, the project boosted the DWP's sustainability output, too.

CASE STUDY

Norlington School and 6th Form
Visual clarity in the classroom

Norlington School and 6th Form has high standards for teaching and tech – but its teachers weren't impressed by the lack of clarity in the classroom. And with constant realignment and lamp replacements needed, the existing AV was a headache for the IT team, too.

The solution? New large-format displays with features designed for education. Converge secured favourable pricing thanks to its relationship with the manufacturer, and Norlington's teachers and students "enjoy HD quality and great interactivity."

The lack of maintenance required has freed up IT staff to work on other projects, and the School has had "nothing but positive feedback" about the deployment.
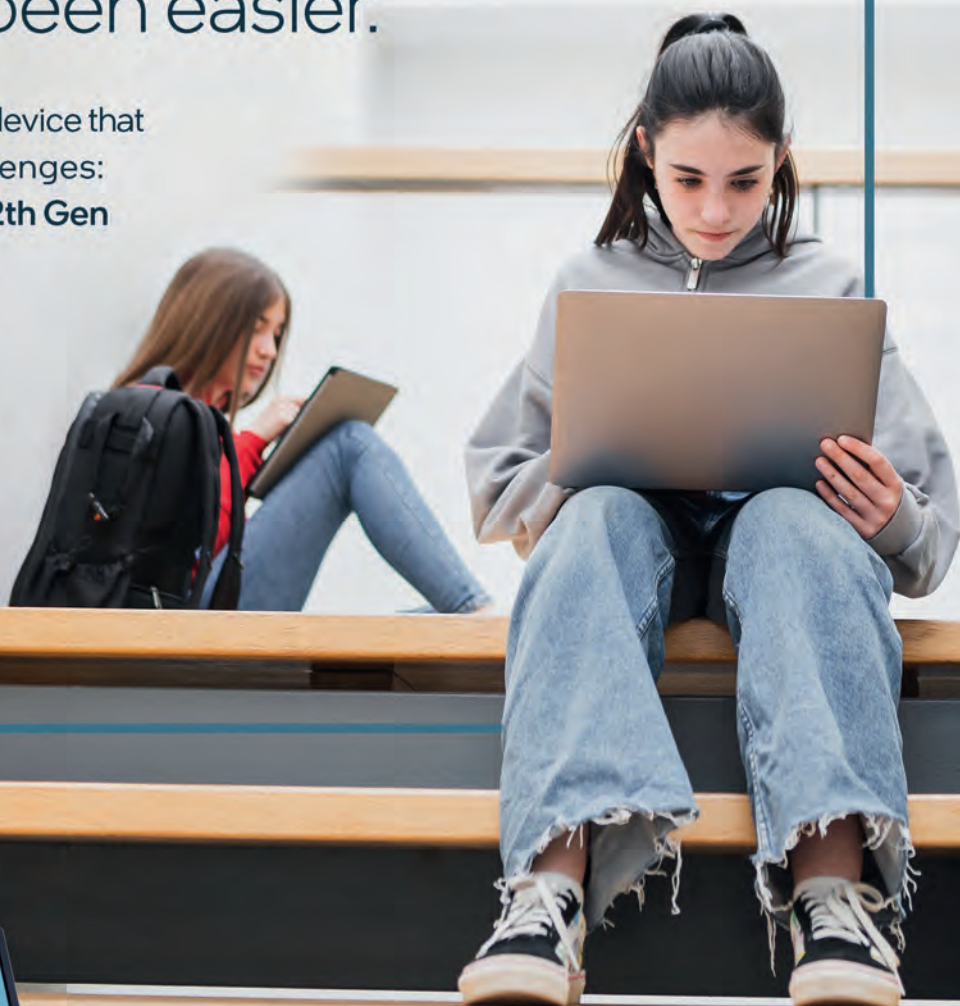
And because the screens are covered by a five-year warranty with on-site, next-business-day service, the school doesn't have to worry if anything goes wrong.

CASE STUDY

DO MORE OF WHAT MATTERS WITH MODERN DESKTOPS.

Discover our latest Windows 11 desktop devices powered by Intel® Core™ Desktop Processors.

intel CORE 3 · intel CORE 5 · intel CORE 7

stone A CONVERGE COMPANY — ASK ABOUT **WARRANTIES**

stone A CONVERGE COMPANY — ASK ABOUT **LEASING**

UNLOCK THE POWER OF CREATIVITY AND COLLABORATION

Your students deserve more than one-size-fits-all technology, teachers and students alike need tools to address significant issues of equity in education. Our versatile devices won't break your budget, and they ship with our most user-friendly operating system

yet, Windows 11. But great devices are just the start. Accessible, inclusive software — built-in at no extra cost — gives students the tools they need to strengthen their skills and achieve their potential. And since learning now happens anywhere and everywhere,

our devices include local storage that allows everyone to keep learning with or without an internet connection.

5 YEARS All devices now available with up to **5 years warranty**

Stonebook AIO ProEdge

> Windows 11 Pro
> 12th/14th Generation Intel® Core™ Processors
> Intel® UHD Graphics 770
> Up to 64GB DDR4 RAM
> Up to 2TB SSD
> 23.8" FHD Matte Display
> Internal 150W PSU
> Screen Tilt: -5° to 20°   > 5MP Pop up camera

Value-Added Features:

STONE 360 »   INSTALL TO DESK »
STONE ASSIST »   SOFTWARE REVIEWED »
SOFTWARE LICENSING »

BUY NOW »

StonePC Lite

> Windows 11 Pro
> Optional 12th/14th Generation Intel® Core™ Processors
> Optional AMD 4000, 5000 & 8000 Series
> Intel® UHD Graphics 770   > Stone's budget solution
> Up to 64GB DDR4 RAM   to turn our PC Lite into
> Up to 2TB SSD   an AIO-Style solution
> Lightweight & Compact   with built in cable
> Utilised vertically or horizontally   management

Value-Added Features:

STONE 360 »   INSTALL TO DESK »
STONE ASSIST »   MONITORS, KEYBOARDS, MICE »
SOFTWARE LICENSING »   AUTOPILOT DEPLOYMENT »

BUY NOW »

Windows 11 **intel**

UNLOCK THE POWER OF CREATIVITY AND COLLABORATION

StonePC Mini

> Windows 11 Pro
> 12th/14th Generation Intel® Core™ Processors
> Intel® UHD Graphics 770
> Up to 64GB DDR4 RAM
> Up to 2TB SSD
> VESA Mountable
> Cable management included

BUY NOW »

Value-Added Features:

STONE 360	»
STONE ASSIST	»
SOFTWARE LICENSING	»
INSTALL TO DESK	»
MONITORS	»

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ASK ABOUT LEASING

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ASK ABOUT WARRANTIES

5 YEARS All devices now available with up to **5 years warranty**

intel.

Do what you do

Intel® Core™ desktop processors will do the rest

- Extreme multitasking
- Smoother streaming
- Faster creating

intel CORE i7

Intel® Core™ desktop processors (14th gen). Results may vary.
© Intel Corporation.

Do what you do

Intel® Core™ desktop processors will do the rest

- Juggle complex programs without slowing down
- Enjoy immersive streaming
- Create faster with dedicated performance

intel CORE i7

Game without compromise.

Go beyond performance with Intel® Core™ processors.

intel. CORE i5   intel. CORE i9   intel. CORE i7

Be everything you want to be, in-game and out, with optimized performance and new features that let you play harder and work smarter.

![iiyama professional displays logo]

2" ULTRA-WIDE INTERACTIVE 5K UHD DISPLAY WITH 21:9 PANORAMIC VIEW

The **TE9218UWI-B1AG** is a revolutionary 92" 5K UHD Interactive Touchscreen that brings a new level of collaboration and engagement to your workspace.

Boasting cutting-edge technology and a host of impressive features and functionalities, this interactive display is designed to transform the way you work, communicate, and share ideas. Whether it's for boardrooms, classrooms, or collaborative meeting spaces, this 92" 21:9 Ultra-Wide interactive touchscreen is the ultimate tool to foster creativity, productivity, and seamless communication.

5 REASONS WHY 92" ULTRA WIDE SCREENS ARE IDEAL FOR CLASSROOMS

Side-by-Side Viewing for Multi-tasking
Allowing teachers to display different content simultaneously.

Increased Content Display from Multiple Sources
The large screen offers ample space to show more content at once.

Wireless Screen Casting for Seamless Sharing
Teachers and students can effortlessly share their devices' screens onto the display.

Immersive Large Screen Size for Enhanced Focus
Ensures that all students, regardless of their seating positions, can clearly see the content.

Ideal for Collaborative Learning and Group Work
Teachers can display information from different groups or highlight various tasks simultaneously, fostering collaboration.

BETTER CHOICE, - CERTIFIED

The **iiyama XUB2463HSU-B1** Eco Display is an excellent choice for educational environments, offering a combination of environmental sustainability and energy efficiency, which are crucial for schools and institutions. Here's why the features like 100% recycled packaging, low power consumption, use of 85% post-consumer plastics, and its Energy Rating B and TCO certification make it a great fit for education

Sustainable 100% Recycled Packaging
The iiyama 63 series Eco Display range comes in packaging made entirely from recycled materials.

Low Power Consumption
Reduced electricity costs, making it more budget-friendly for schools, colleges, and universities.

85% Post-Consumer Plastics
Reduces the need for virgin plastic materials, which helps conserve natural resources.

Energy Rating B
Ensures that all consumes less power, resulting in lower electricity usage over time.

TCO Certification
Covering energy consumption, material usage, and the working conditions of the manufacturing process.

AV SIGNAGE

The **iiyama LH60** screens, combined with the **iiSignage 2 CMS (Content Management System)** and **DMS (Digital Signage Management System)** platform, offer a powerful and flexible solution for educational institutions, making them ideal for enhancing communication, engagement, and content delivery. Here's why this setup works particularly well in education

Effective Digital Signage for Campus Communication
With real-time content updates, it's easy to keep students, faculty, and staff informed across different areas of the campus.

Catering to Specific Areas and Audience Needs
ensures that relevant content is delivered to the right audience at the right time.

Student Announcements and Information
Highlight student announcements upcoming exams, extracurricular activities, student achievements, or deadlines.

Displaying News and Educational Content
Display news updates, educational content, or even live feeds from external sources.

User-Friendly Management with iiSignage 2 and DMS Platform
Allows non-technical staff to upload and schedule content, ensuring that digital signage is always current.

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Memory and storage are crucial – your system won't work without them.

Every time you press your system's power button, load apps, save documents, stream content, or virtualise databases, you're using memory or storage. As a brand of Micron, one of the largest memory manufacturers in the world, we bring you the quality and expertise that's been built into new computers for 40-plus years. You'll notice the difference.

Transform the Pace of Productivity

Built for performance, Crucial SSDs are significantly faster and more reliable than traditional hard drives.

Maximise Speed and Performance

When you upgrade your computer's memory, you'll notice the difference in performance right away.

Tiny Drive Huge Capacity

Never leave your files, backups, movies, games, or photos behind with up to 4TB of external storage.

- **175,000+** systems compatible with Crucial products. Nearly every system in existence.

- **193,000+** product reviews 4.8 out of 5 average rating

- **190** countries. Crucial products are available in over 190 countries and territories
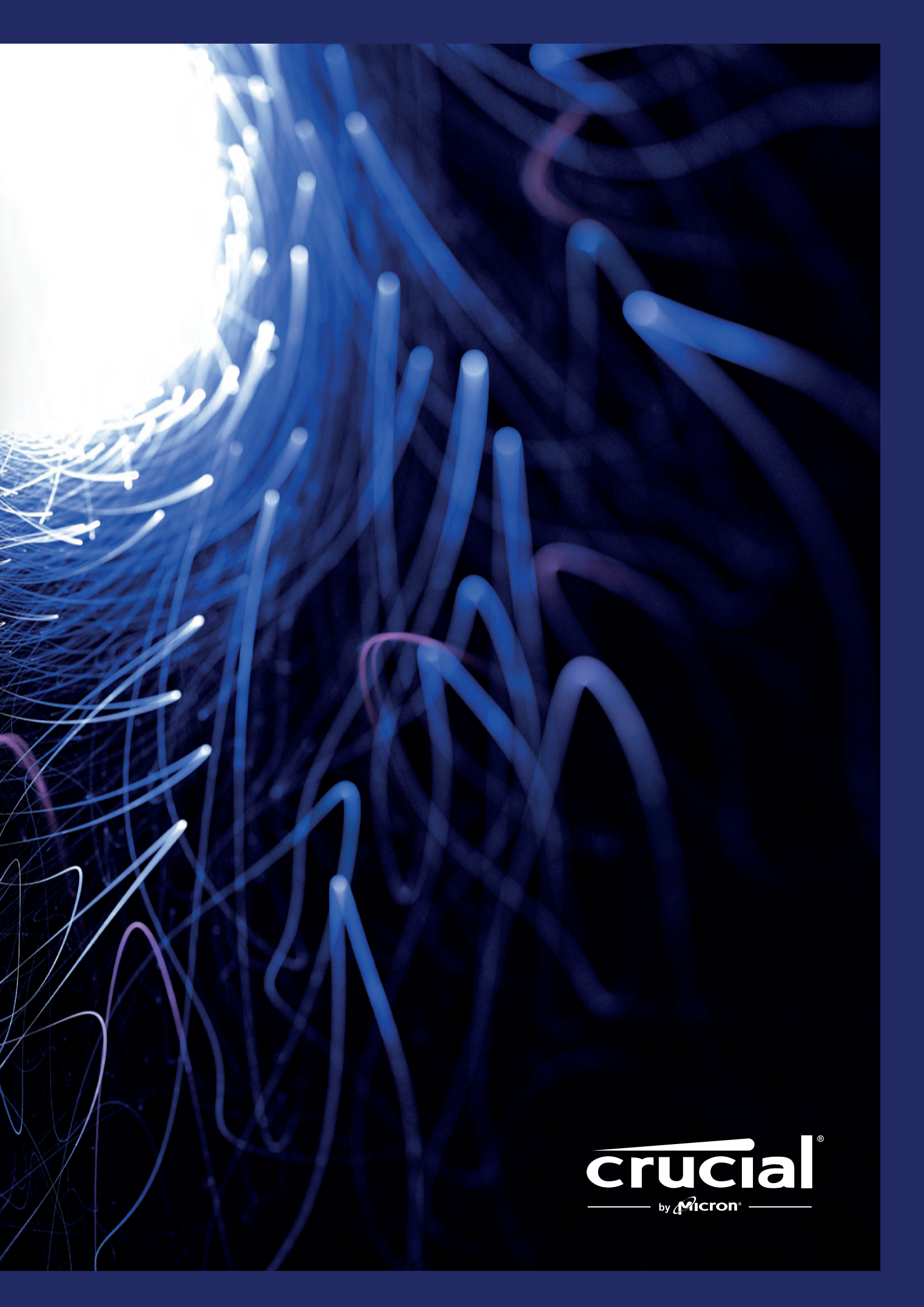
Crucial Memory

DDR5 (Desktop/Laptop):

Not Just Faster. *Better.*
Crucial DDR5 Memory has the high speed needed for the next generation of multi-core CPUs, but it's not just faster than DDR4, it's better. This innovative technology empowers your system to multitask seamlessly, load, analyse, edit, and render faster — all with higher frame rates, significantly less lag, and optimised power efficiency over the previous generation.

DDR4 (Desktop/Laptop):

Installs as easy as 1-2-3.
There's an easy cure for a slow computer: more memory. Designed to help your system run faster and smoother, Crucial® DDR4 Memory is one of the easiest and most affordable ways to improve your system's performance. Load programs faster. Increase responsiveness. Run data-intensive applications with ease, and increase your PC's multitasking capabilities.

Converge Technology Solutions and HP work together to create brighter futures for students and the environment

Brighter Futures offers schools and colleges the chance to maximise their budgets by investing in new HP educational devices whilst gaining up to £150 when they trade-in their old devices.

Getting started with Converge

Brighter Futures represents a partnership with 50 of the biggest, Education specialist IT sales, support and service organisations in the UK.

Our specialist Education Team work with over 14,000 UK schools procuring products, providing IT services, and delivering bespoke ED Tech solutions. With access to thousands of products from the latest technology to software licensing we supply schools and colleges with their essential tech for education.

HP Probook x360 435 Notebook PC

> Windows 11 Pro
> AMD Ryzen R5 or R7 7000 series processor
> AMD Radeon™ Graphics
> Up to 32 GB DDR4-3200 SDRAM
> Up to 2TB SSD
> 13.3" diagonal, FHD (1920 x 1080), touch

BUY NOW

HP ProBook 440 14" G11 Notebook PC

> Windows 11 Pro
> Intel® Core™ Ultra 5 & 7 processor
> Intel® Arc™ Graphics
> Up to 32 GB DDR5-5600 MT/s RAM
> Up to 1TB SSD
> 14" diagonal, WUXGA (1920 x 1200)

BUY NOW

Mini 400 G9 Desktop PC

> Windows 11 Pro
> 13th Generation Intel® Core™ i7 processor
> Intel® UHD Graphics
> Up to 64 GB DDR5-4800 SDRAM
> Up to 1 TB SATA HDD
> USB A or C, HDMI, DisplayPort™, VGA

BUY NOW

HP Chromebook 11" G9 Education Edition

> ChromeOS
> Intel® Celeron® Processor
> Intel® Celeron® N4500
> Up to 8 GB LPDDR4X-4266 SDRAM
> Up to 64 GB eMMC 5.0
> 11.6" diagonal, HD (1366 x 768)

BUY NOW

HP LaserJet Pro 4002dw Printer

> macOS and Windows compatible
> Black and White
> Up to 40 ppm (A4)
> Two-sided printing
> Dynamic security enabled printer
> Prints up to 4,000 pages/month

BUY NOW

HP OfficeJet Pro 8125e Wireless Printer

> macOS and Windows compatible
> Colour
> All-In-One - Print, copy, scan
> up to 20 ppm (black) and 10 ppm (colour)
> Dynamic security enabled printer
> Prints up to 800 pages/month

BUY NOW

poly

Hybrid | Office | Remote

Find the right solution
for every workstyle.

Certified for
Microsoft Teams

Poly Blackwire 3210 Stereo Headset

> macOS and Windows compatible
> USB A or C
> Answer/ignore/end/hold/redial/mute/volume
> Digital signal processing (DSP)
> Noise cancellation (NC)

BUY NOW

Poly Blackwire 3220 Stereo Headset

> macOS and Windows compatible
> USB A or C
> Answer/ignore/end/hold/redial/mute/volume
> Noise and echo reduction
> Noise cancellation (NC)

BUY NOW

Poly Voyager 4310 USB-C Headset

> macOS and Windows compatible
> USB A or C connectivity options
> Answer/end/power/pairing/mute/volume
> Flexible noise cancellation
> Noise cancellation (NC)

BUY NOW

Poly Voyager 4320 USB-C Headset

> macOS and Windows compatible
> USB A or C, Bluetooth® connectivity options
> Answer/end/power/pairing/mute/volume
> Passive noise cancellation (PNC)
> Two LED indicators on speaker in call status

BUY NOW

Poly Sync 20 USB-A Speakerphone

> macOS and Windows compatible
> USB A or C, Bluetooth® connectivity
> Microsoft Teams Certified
> Three-microphone steerable array
> Up to 20 hours (talk time)

BUY NOW

Your next steps

Follow these simple guidelines to create a flexible, successful and secure workplace.

Step#1
Book a free AV audit

Book a free AV audit so an expert can evaluate every aspect of your Audio Visual and Unified Comms estate – they'll check your devices, networks, room layouts and user experience to discover exactly how you can provide better communication and collaboration for on-site and remote end-users.

» Use QR codes outside your meeting rooms to make room booking faster and easier

» Enable standardised display settings across your AV and UC equipment to eliminate confusion and inconsistency

» Use automatic power-off settings to save energy across your IT estate

Step#2
Evaluate your existing IT

To discover which devices you can migrate to Windows 11, which ones you'll need to replace, and which ones may need to be retained with an ESU. If it's going to be a struggle due to the size of your IT estate or a lack of in-house resource, talk to Converge – we're ready to help.

» Reluctant to pay for the ESU programme? Explore virtualising your legacy apps instead

» Talk to Converge about demo units. If you're not sure which devices you'd like to deploy, we can lend you demo units for hands-on evaluation

Step#3
Evaluate your software licensing

And if you want to evaluate your software licensing while you're doing it, get in touch: we're ready to consult with you on Enterprise Agreements, Cloud Service Provider agreements and the right approach to your software.

» Audit unused licences. Even if you don't need to make wholesale changes, eliminating redundant licensing can be a relatively fast way to save some money.

» In a similar vein, explore shared licensing to reduce software spend, especially if end-users don't often need to use particular apps

Step#4
Get ready for AI

AI is coming, and your organisation needs to be ready – so talk to people in your organisation so you can convene a committee that can consider the security and operational opportunities and risks for AI. It's a vital first step before taking any action on AI, whether that's deploying Copilot+ PCs or upgrading your cybersecurity

» Establish regular phishing awareness and training sessions for your end-users so they've got a better chance of spotting suspicious emails.

» Reduce your attack vectors by restricting USB access with Windows 11's built-in policies

» Enable Multi-Factor Authentication to boost security – it's a stronger system than just relying on passwords

Step#5
Boost sustainability output

To boost sustainability output, improve organisational culture and save money with rebates, talk to your sustainability staff about organising an IT Amnesty. It's the perfect way to save money, fight e-waste and improve data security!

» Work with Converge to offer a discount code for people who hand devices back. It'll encourage people to participate and enable them to invest in refurbished devices

» Beyond an Amnesty, you can set up one-click e-waste collection requests in your organisation for easier recycling

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